



Haiku

Human AI teaming Knowledge and
Understanding for aviation safety

Overview of the project

(HORIZON Europe Project | September 2022 – August 2025)

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This project has received funding by the European Union's Horizon Europe research and innovation programme HORIZON-CL5-2021-D6-01-13 under Grant Agreement no 101075332

Our goal



Developing **Human-Centred AI-Based Intelligent Assistants** for **safe, secure, trustworthy** and **effective Human-AI partnerships** in **aviation** systems.

A futuristic digital environment with a dark blue background. On the left, a wireframe human figure stands. In the center, a glowing blue aircraft model is shown in flight, connected to a network of lines and nodes. On the right, a glowing blue structure resembling a traditional oil lamp is visible. The overall scene is illuminated with blue light and particle effects.

Key challenge: **human-centric Intelligent Assistants**, integrating **human values, needs, abilities** and **limitations**.

Our approach



**Operational
goals
& needs**

AI Fit

**Desirability
& Social
acceptance**

- **Human-centred approach**
starting from users' needs and pain points
- **Analysis of how technology changes human activity**
doing the same job with a digital assistant is not "doing the same job"



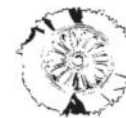
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Our mix of expertise



15 Partners from 10 different countries

Three communities: **Human Factors, end-users, technology** suppliers



END-USERS



London Luton Airport

ADVISOR



Our 6 use cases



Intelligent Assistant in the **cockpit** to assist in “**startle response**”
Led by ENAC



Airport Intelligent Assistant to monitor indoor **spread of infectious diseases**
Lead by CERTH



Intelligent Assistant in the **cockpit** to assist in **route planning/replanning**
Led by THALES & EMBRAER



Intelligent Assistant to improve **airport safety** through data analysis
Lead by EUROCONTROL & ENGINEERING + London Luton Airport



Intelligent Assistant for **Urban Air Mobility** to assist in **traffic management**
Led by Linköping University & LfV



Intelligent Assistant for **tower controllers** to assist in **routine and repetitive tasks**
Led by Skyway



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Scan for our website

HAIKU USE CASE#1

Lead by ENAC



How can **AI** support **pilots** during **startling and surprising events**?

The **FOCUS**

Intelligent Assistant

Flight **O**perational **C**ompanion for **U**nexpected **S**ituations



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HAIKU UC#1



Martin, pilot



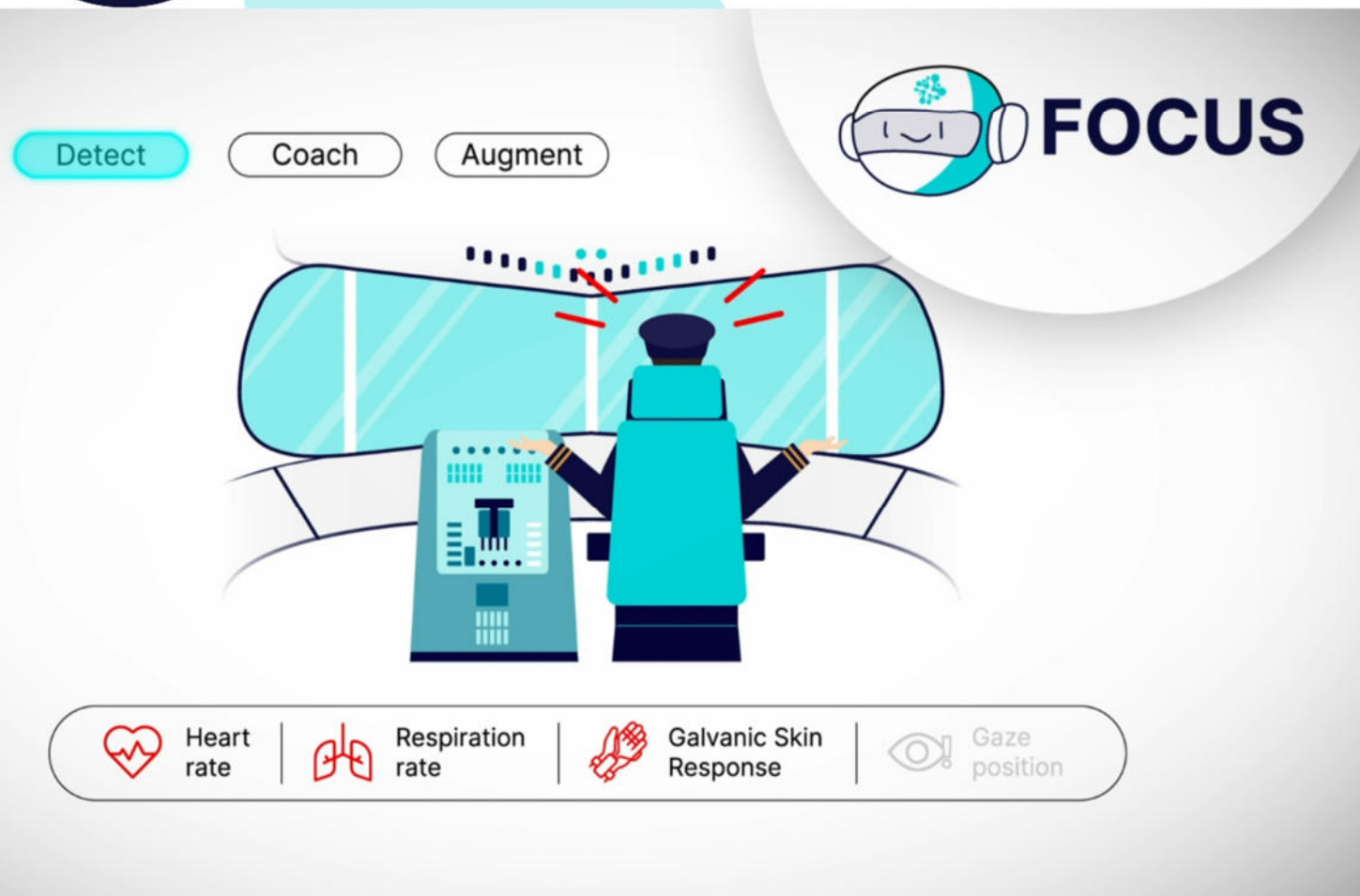
Scan to watch
the UC#1 Video





HAIKU UC#1

The IA TASKS

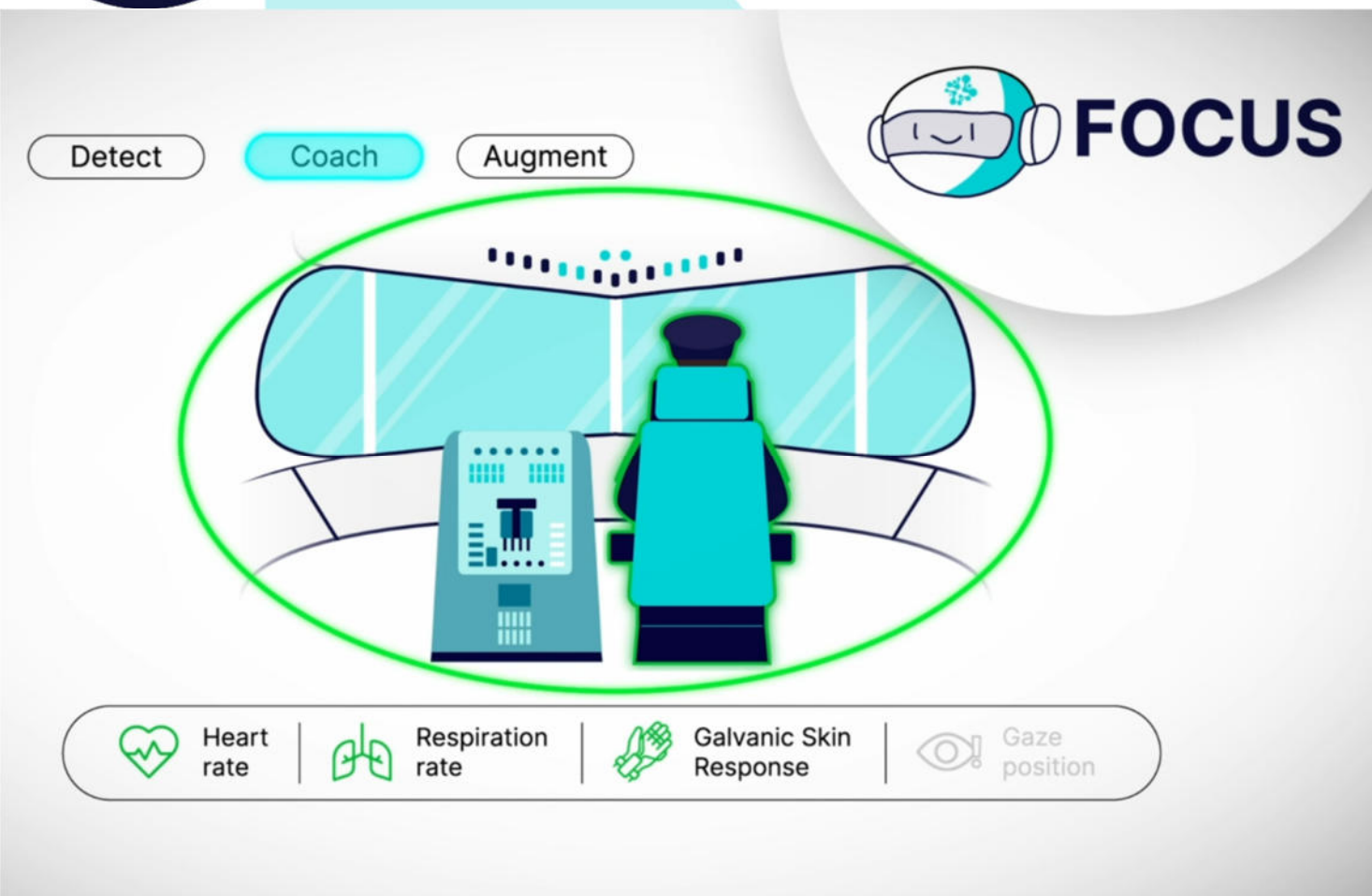


Detection of cases of **startle** and **surprise** in Single Pilots operations ...
... via **physiological parameters**



HAIKU UC#1

The IA TASKS



Supporting Single Pilots in **managing emotion and stress** during startling and surprise events ...
... Through **biofeedback**



HAIKU UC#1

The IA TASKS



Augmenting Single Pilots **situational awareness...**

... By **drawing attention** towards important parameters

Our outputs

INTELLIGENT ASSISTANTS

Developed and validated for:

- Airline operations
- ATM
- Urban Air Mobility
- Airport Operations

HUMAN FACTORS APPROACHES for AI

- Explainability framework
- Human Factors Assurance process

SOCIETY

- Analysis of Liability and Ethics
- Design and assessment of new human roles
- Safety Culture Safeguards for Aviation Organisations



Development of Safety, HF and security approaches for Human IA Systems



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HAIKU UC#1 Overview of Saf-HF-Liability results

Potential critical event

The IA inaccurately assesses the need for the startle procedure, leading to a **notification when it is unnecessary**

Safety: Overload due to unnecessary notification

HF: Inconsistent warnings may erode the pilot's trust

Liability:

- Product Liability risk for AI providers
- Corporate Liability risk: end-users training

An App for Evaluating Human-AI Teaming systems

- 170 Guidelines
- Includes EASA Guidelines
- Builds on SESAR Human Performance Assessment Process
- Already trialed on 2 HAIKU Use Cases



What is the impact on human role?

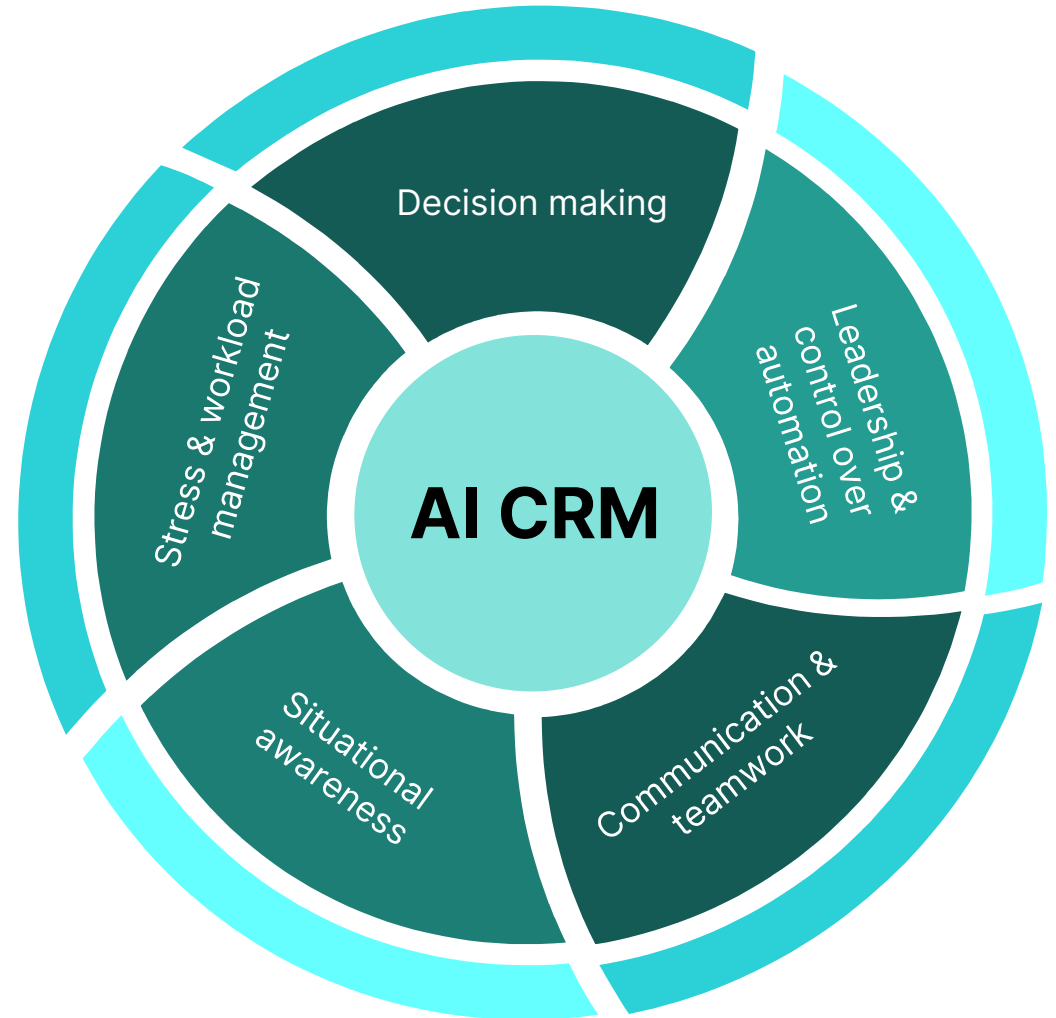
Future interactions between pilots and their environment



Revised skill-set



New training requirements for pilots



THANK YOU!



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